



CAYUCOS SANITARY DISTRICT

200 Ash Avenue
P.O. Box 333, Cayucos, California 93430-0333
www.cayucossd.org
805-995-3290

CUSTOMER SATISFACTION SURVEY

The Cayucos Sanitary District is committed to providing the best customer service possible to persons doing business with the District. Please take a moment to fill out the following survey. Your feedback is greatly appreciated.

1) Date: _____

2) Please circle the item that best describes your recent interaction with the District:

Bill Payment *Sewer Lateral* *Will Serve*
Encroachment Permit *Change of Address* *Other:* _____

3) Please rate the following based on:

1 = Poor; 2 = Fair; 3 = Good; 4 = Excellent; N/A = not applicable

- Promptness:	_____	- Information given about	
- Courtesy:	_____	the process:	_____
- Efficiency:	_____		
- Helpful Attitude:	_____	- How would you rate	
- Knowledge:	_____	our service overall?	_____

4) Do you have any suggestions to improve our service?

5) Please use the additional space for any other comments you may have. *Your suggestions, ideas, and feedback are appreciated.*

6) Would you like to have someone from the District contact you at this time to clarify any questions or concerns you now have?

Name: _____ Address: _____

Contact #: _____

For additional District information, see the District's website www.cayucossd.org