

CAYUCOS SANITARY DISTRICT

200 Ash Avenue
P.O. Box 333, Cayucos, California 93430-0333
805-995-3290

GOVERNING BOARD

R. Enns, President
H. Fones, Vice-President
S. Lyon, Director
M. Foster, Director
D. Chivens, Director

Customer Satisfaction Survey

The Cayucos Sanitary District is committed to providing the best customer service possible to persons doing business with the District. Please take a moment to fill out the following survey. Your feedback is greatly appreciated.

1) Date: _____

2) Please circle the item that best describes your recent interaction with the District:

Bill Payment *Sewer Lateral* *Will Serve*

Encroachment Permit *Change of Address* *Other:* _____

3) Please rate the following based on:

1 = Poor; 2 = Fair; 3 = Good; 4 = Excellent; N/A = not applicable

- Promptness: _____	- Information given about the process: _____
- Courtesy: _____	- How would you rate our service overall? _____
- Efficiency: _____	
- Helpful Attitude: _____	
- Knowledge: _____	

4) Do you have any suggestions to improve our service?

5) Please use the additional space for any other comments you may have. *Your suggestions, ideas, and feedback are appreciated.*

6) Would you like to have someone from the District contact you at this time to clarify any questions or concerns you now have?

Name: _____ Address: _____

Contact #: _____

For additional District information, see the District's website: www.cayucossd.org